

Important announcement: Fee increase

August 2024



To our valued patients,

It is with regret we have had to increase the fees we charge you, our patients. We know many households are already struggling with the increased cost of living and understand this increase will sadly only make healthcare more unaffordable and more inequitable.

We want to be transparent with you about the reasons for the fee increase. With government funding for primary care increasing at only 4% in the last year, and our costs having risen more than 9% this last 12 months alone, we have been left with no other choice.

Despite repeated calls for the government for funding levels to at least cover these rising costs, our efforts haven't resulted in sustainable funding, so we are now in the position of having to pass these costs on to our patients, or potentially even close our practice.

Please know the decision to increase our fees was the last resort, and not one we have taken lightly. We want to assure you your wellbeing is our top priority, and we remain committed to providing you with the best care possible.

Ngā mihi nui,
Your practice team