

Nurse Lead Team

Function and team structure

Three full-time and two part-time nurse lead staff across Waikato (Catherine Tobin and Ngaire Signal), Taranaki (Jessica Knight), Tairāwhiti (Jane Wilkie) and Lakes (Hannah Milner). Contact us via nursing@pinnacle.health.nz.

Key focus of the role is to grow and support nurses working in general practice.

Our work and focus is aligned to our three-year nursing strategy.

Workforce development

- Advocating for and facilitating student nurse placements.
- Supporting new graduate nurses.
- Promotion of, and assistance with, accessing nurse prescribing training programmes and other post-graduate qualifications.
- Supporting nurses to access nurse practitioner training programmes.
- Supporting and coaching new and existing nurse leads in general practice.
- Facilitation of Pinnacle nursing conference to provide opportunity for networking amongst nursing peers.

Nursing service development and process improvement

- Performing nursing service reviews (NSR) with nurse leads to analyse and develop provision of nursing services, improving patient outcomes, business continuity, skill mix and staffing with a focus on reducing health inequities.
- Coaching nurses to use clinical dashboards to gain better understanding of their enrolled population for quality improvement purposes.
- Providing resources that support evidence-based best practice guidance for screening, immunisation and long-term condition management, including precall/recall processes.
- Point of contact for all nurses in general practice for professional and nursing practice guidance alongside contributing to, and promoting, communication channels such as the fortnightly Pinnacle Practice Update, Pinnacle nurses Facebook closed group and the Pinnacle practices website.

Annual nurse lead programmes and activities

- Pinnacle New Graduate Nurse Programme in conjunction with the NETP programme.
- Partner in the Midlands Collaborative Registered Nurse Prescriber in Community Health (RNPCH) programme.
- Pinnacle nursing conference.
- Facilitation of several nurse peer groups across Te Manawa Taki.
- Post graduate study funding application coordination with Te Whatu Ora, regionally.
- Nursing advocacy through clinical governance and directorate groups.
- Foundation Standards preparation assistance for nursing services.